unison
For generations 50+

COMPLAINT/GRIEVANCE STATEMENT

Unison Society recognizes the right of all persons involved with the organization to be made aware of their rights and the procedures to initiate a conflict resolution or to grieve issues. This applies whether you are a member of the organization, participant in programs, staff or a member of the public. The complaints procedure begins by speaking with the Manager or Senior Manager of the program area involved.

For advice on initiating a complaint or to receive a copy of the full complaint/grievance policy, please contact helloyyc@unisonalberta.com.